GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:748
ANSWERED ON:26.07.2001
CONFIRMATION STATUS OF ROAD SIDE QUOTA
RAVINDRA KUMAR PANDEY

Will the Minister of RAILWAYS be pleased to state:

(a) the existing norms to get confirmation status of waiting list in the trains of road side quota;

(b) whether the Government are aware that master chart is not displayed by the Coach T.T.E. during running of the train and passengers are bound to give bribe to the T.T.E.; and

(c) if so, the steps taken by the Government in this regard ?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS AND PARLIAMENTARY AFFAIRS (SHRI O.RAJAGOPAL)

(a): At roadside stations where computerised reservation facilities are available, the passengers can find out the status of their tickets by going to the computerised reservation offices or through Interactive Voice Response System (IVRS), if installed at theroadside stations.
At roadside stations where manual booking is done, passengers can ascertain the status of their tickets from the reservation counter.

(b) & (c): The reservation chart is displayed at the train originating station at conspicuous place on platform and is also pasted on each reserved coach to enable the passengers to ascertain the position/status of their accommodation. A copy of the same is carried by the coach Train Ticket Examiner (TTE)/Train Superintendent (TS) ofthe train to facilitate checking/verification of bonafides of the passengers travelling and also providing vacant accommodation to RAC/waitlisted passengers.However, the passengers on RAC/waitinglist can also ascertain the vacancy position from the coach TTE on trainin order to have confirmed accommodation. Regular checks are conducted by Commercial and Vigilance Departments in the train to identify the irregularities committed by the train staff. Suitable action is taken under Disciplinary and Appeal Rules against the delinquent staff.